

## **SERE Audio-Visual Support**

FSCX, Inc., is seeking qualified company to provide Audio-Visual (A/V) support to the U.S. Army Survival, Evasion, Resistance, and Escape (SERE) School Audio-Visual located at Fort Rucker, Alabama.

**\*\* Contingent Upon Contract Award\*\***

### **Responsibilities**

Provide responsive AV replacement and maintenance support to support various U.S. Army SERE School. Responsibilities include, but are not limited to:

1. AV Replacement
  - a. Improve, update, and provide one-year maintenance and support to the AV system in and around the SERE training facilities located at TAC-X to support the execution of SERE training, ensure student safety, facilitate training of instructors, and ensure the physical security of the facilities.
  - b. Provide on-call warranty and system maintenance support for one-year after Government acceptance of all installed hardware or software
  - c. Provide end-user training and user manuals on all aspects of installed systems
2. AV Systems Maintenance
  - a. Provide supervision, labor, transportation, software, materials and other items, parts required to perform maintenance services (including preventive/routine maintenance and repair services) for all existing and replacement for existing computer- based media, cameras, microphones, video cable, audio-visual equipment, and Ethernet based networking devices and switches.
  - b. Perform routine maintenance on software and hardware
  - c. Replace up to \$100,00 of equipment that becomes unserviceable due to acts of nature including but not limited to lighting, power surges, flooding, and vandalism.

### **Knowledge, Skills, and Abilities**

- Superior communication and management skills
- AV systems expertise

### **Qualifications**

#### **Required:**

- Proven record of providing qualified AV systems services and expertise for a comprehensive AV system
- Compliance with FAR 54.204-24 and 54.204-25 regarding certain telecommunications and video surveillance services or equipment
- Present a professional and credible image at all times

**Preferred:**

- Prior experience providing similar services and equipment of the size and scale as the U.S. Army SERE school
- Business with a Secret Facility Clearance and secret cleared employees